

City of Casper Utility News



Finance Customer Service (307) 235-8400

www.casperwy.gov

March 2019

Same Bill, Different Day



The City of Casper has been reading water meters since 1930. Meter Personnel would cover their meter routes on foot, visiting each home individually with a handheld device. In 2005, the City installed radio reading devices (ERTs) that allowed Meter Personnel to drive their routes. This drastically improved the efficiency of the system, but the reading routes themselves are still unchanged from when each block had to be walked. In April, the City will be updating these routes to make them more efficient for drivers, rather than walkers.

What does this mean for you? Customers who currently have their water meter read in the first week of the month might end up having their meter read in the last week of the month, or vice versa. **This means that during the transition month of April, some customers may end up with a water bill that is higher or lower than normal,** because it might reflect two weeks of use, or as much as seven. Some people won't be affected at all.

In May, you will receive your monthly bill on the new schedule, but your water charge will again reflect the typical monthly usage for your household.

If you have any questions, please call the Meter Services Department at 307-235-8333.

2019 Residential Utility Rates ~ How do you calculate my bill?

New water, sewer, and trash collection rates became effective on January 1, 2019.

Water (Inside City Limits)

\$8.05 for the first 1,500 gallons (Minimum Monthly Fee).

\$3.78 for every 1,000 gallons thereafter.

Sewer

\$8.69 for the first 2,000 gallons (Minimum Monthly Fee).

\$3.53 for every 1,000 gallons thereafter.

Water (Outside City Limits)

\$9.98 for the first 1,500 gallons (Minimum Monthly Fee).

\$5.08 for every 1,000 gallons thereafter.

Sanitation

\$16.44 per month for weekly residential pickup (Minimum Monthly Fee).

Did you know a leaking faucet, running toilet, or dripping shower head over time can lead to a high water bill? If you have any of these issues, please look to have them repaired so you aren't surprised by a water bill that is higher than expected.